

## Warranty claim form

### Customer information

Customer ID  
Company  
Address  
ZIP Code, City  
Country  
Contact person & mailaddress

### Claimed item

Article number  
Serial number (if applicable)  
Batch number (if applicable)  
Invoice number & date  
Installation date  
Please describe the problem:

### Installation information

Article is installed

1. In which car model
2. On seat row
3. With wheelchair model  
(ONLY when used with  
Docking Station)

### Filled out by Dahl

**Warranty claim accepted**                      yes                      no                      Date:

Signature Dahl Engineering: \_\_\_\_\_

If items shall be returned to Dahl (after prior consultation), please send them to the following address:

**Dahl Engineering ApS**  
**Løvevej 3B**  
**DK-7700 Thisted**

Please send one copy of the warranty claim form with the package containing the claimed item(s), and one copy to [sales@dahlengineering.dk](mailto:sales@dahlengineering.dk)

## Extended fault diagnostics

Has the wiring harness been installed so that the release button on the control panel will only release if the parking brake has been put on?

See description in section 5 on page 20 of the Dahl user and installation instruction:

<https://dahleengineering.dk/en/support/downloads/>

Yes

No

Description of electrical installation how the current feed. Where and how the electrical power is sourced. Please provide photos or make a sketch with diagram.

Are both the positive and negative power cables connected directly to the terminals of the battery?

Yes

No

Has the entire original wiring harness which is supplied with docking unit been used for the installation?

Yes

No

Capacity of the vehicle's main battery (in amps.)

If an ancillary battery is installed in the vehicle please note the capacity (in amps.)

Is the power for the docking unit sourced directly from the battery using both the positive and negative terminals?

Yes

No

Is the docking unit connected to the vehicles main battery or an ancillary battery?

Main

Ancillary

If an ancillary battery has been installed, describe how this has been connected and HOW power is being supplied ?

I.e. is this battery being supplied by a control relay.

Please note the part number of the supplier of the relay and its capacity.

Has other non-original equipment, which is not normally installed in the vehicle been installed .

Such as driving aids, powered hand controls, door steps, door opener etc.

Please note manufacturer and type.